

## **2023 REFUND POLICY**

Bracken Ridge Bulls Refund Policy which incorporates conditions and policies of Brisbane Netball Association (BNA) and Netball Qld (NQ).

### **Cancelling player registration**

A player who has paid registration fees (full or partial) for the 2023 season and chooses to cancel their registration with Bracken Ridge Bulls may be entitled to a refund based on the following guidelines:

1. All cancellation requests must be sent in writing to [info@bullsnetball.com](mailto:info@bullsnetball.com):
  - a. Prior to trial day – a full refund is available
  - b. Between trial day and team selections announcement – \$10.00 administration fee will be deducted from full fee
  - c. After team selection announcement - \$25.00 administration fee (Netball Qld and BNA fees will be decided on by the appropriate affiliation)
  - d. No refund will be available once a player has taken the court.
2. No part of a FairPlay Voucher will be eligible for refund under any circumstance as per Queensland Government guidelines.

NOTE: Where a cancellation request is received in writing to the Club requesting a specific exception to the Refund Policy:

- Exception requests will be reviewed at the next scheduled management committee meeting, where it will be assessed with a decision agreed and voted on at the meeting. This decision will be final and no further discussion will be entered in to.