



Bracken Ridge Bulls Refund Policy which incorporates conditions and policies of **Brisbane Netball Association (BNA)** and **Netball Qld (NQ)**.

Cancelling player registration

Any player who has paid registration fees (full or partial) for the 2021 season and chooses to cancel their registration with Bracken Ridge Bulls may be entitled to a refund based on the following guidelines:

1. All cancellation requests must be sent in writing to the Club Treasurer at info@bullsnetball.com
 - a. Prior to grading day – a full refund is available
 - b. Between grading day and team selections announcement – \$20.00 administration fee will be deducted from any refund.
 - c. After team selection announcement - \$40.00 administration fee plus any association and Netball Queensland (NQ) fee (association and NQ components can be transferred to another club playing at BNA) deducted from any refund.
 - d. No refund will be available once a player has taken the court. (association and NQ components can be transferred to another club playing at BNA)
2. No part of a FairPlay Voucher will be eligible for refund under any circumstance as per Queensland Government guidelines.

NOTE: Where a cancellation request is received in writing to the Club Treasurer requesting a specific exception to the Refund Policy:

- Exception requests will be reviewed on receipt, where it will be assessed with a decision agreed. This decision will be final and no further discussion will be entered in to.